Figure 2: The Plan, Do, Study, Act (PDSA) cycle

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|  |  **Act** * What changes can be made to improve the service for patients?
* Plan your next PDSA cycle
 |  | **Plan*** What are your objectives, questions and predictions?
* Who will be involved, what will be done, where and when?
* What data will be collected and how?
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|  | **Study*** Analyze your findings
* Do they match your predictions?
* What have you learned?
 |  | **Do*** Implement your plan
* Collect the data
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Adapted from: <http://www.institute.nhs.uk/quality_and_service_improvement_tools/quality_and_service_improvement_tools/plan_do_study_act.html>